



Why join Team Highlife We believe that our promise to give our guests the most refreshingly good ski holiday ever is made possible because we employ really good people. Our guest's book again for the exceptional level of service and care they receive both on and off the slopes.

What is a Highlife Host & resort host ?

Our hosts are responsible for ensuring that our customers are having a fantastic holiday by providing exceptional service both in the chalet (by keeping it cosy and clean), in the town (through providing assistance and information where appropriate) and on the slopes (through well managed Guiding sessions). Our resort host carries out the same duties as our hosts with other duties of a higher responsibility. Should you wish to apply for a role as a resort host you must be a very competent skier

Who are you? To be considered for this role you have a great way with people and take pride in ensuring your customers have all the assistance they need, when they need it. You have at least 2 years experience in a Customer Service or a Hospitality environment. You have great initiative and problem-solving skills and always put the customer first. You love the idea of making sure every guest has their best ever ski holiday.

You are enthusiastic, friendly, courteous, approachable, professional, reliable, punctual, smart, tidy, a fast-learner, and have an eye for detail and excellent communication skills.

The ideal candidate will also have a good knowledge of French.

Highlife Host Duties:

- Immediately resolve any issues that impact on your guests enjoyment and use of the chalet, or their Snowtime, and respond promptly to any requests from your guests
- Keep your chalet spotlessly clean every day (4 hours per morning approximately)
- Serve breakfasts and evening meals in a professional manner
- Provide Highlife Guiding services in accordance with the guidelines & training
- Make daily presentations of appropriate information to your guests to ensure they fully benefit from the Highlife services and activities during their holiday
- Communicate all chalet and customer issues to your Resort Manager or Resort Host
- Assist with driving duties in and around the resort – depending on role
- Be responsible for reporting overall maintenance within the chalet and managing the chalet inventory throughout the season

What you get? We are proud to say that Highlife offers what we are told is the best overall ski season package in the market – but it is because we only employ people that are able to perform in the most professional and committed team in the Alps.

- Approximate dates of employment are 01/12/10- 25/04/11
- Rotas that help maximise your time on the snow
- Market leading package offered - €100 -€150.00 per week, depending on role, paid in cash on a weekly basis after Tax & PRSI deductions, plus an end of season contract completion bonus of €50.00 for every week of the season worked. You can expect to earn tips of between €50/€80 per week.
- Accommodation in shared room in team apartment (Max 2 per room)
- Return travel from Ireland/UK to/from your resort
- Food supplied in your chalet
- Full Ski Equipment for the season
- A Full Area Lift Pass for whatever resort you are in
- Carte neige insurance
- One full day off per week, with an average working week of 48 hours per week

The Team Highlife uniform is provided for use during working hours, and includes Ski Jacket, Salopettes and Team T-shirts.

We look forward to talking to you about an exciting season that lies ahead!